	APOLLO HOSPITALS, SECUNDERABAD		COP- 15
			Issue: C
	POLICY ON AMBULANCE SERVICES		Date:06-01-2017
			Page 1 of 3
PREPARED BY:		APPROVED BY:	
Dy. Medical Superintendent		Chief Executive Officer	

1.0 Purpose:

1.1 To guide and facilitate the health on the standards of safe, efficient and timely transportation of a patient from one care providers health care facility to other one by ambulance services.


1.2 To pickup patients of Road Traffic Accident (RTA) and other emergencies outside health care facilities, stabilize with pre-hospital care and bring to hospital.

2.0 Definitions:

- Ambulance – A vehicle, which is equipped to assist patients in all aspects of care to ensure a smooth, safe and efficient transfer of the patient.
- Ambulance service – It provides the first point of access to health care for a wide variety of patient conditions ranging from life threatening emergencies to chronic illness and social care.


3.0 Policy:

CONTROLLED COPY
QUALITY DEPARTMENT

	APOLLO HOSPITALS, SECUNDERABAD		COP- 15
			Issue: C
	POLICY ON AMBULANCE SERVICES		Date:06-01-2017
			Page 2 of 3
PREPARED BY:		APPROVED BY:	
Dy. Medical Superintendent		Chief Executive Officer	

- 3.1 There is an adequate parking space with separate entry and exit for ambulances for the easy accessibility of receiving patients and to enable to turn around / exit quickly.
- 3.2 Ambulance is appropriately equipped with stretcher, oxygen supply, defibrillator, emergency medicines, Intra Venous cannulas, Intra Venous fluids, intubation kit, suction machine, sphygmomanometer, stethoscope, sharp containers, gloves, emergency lights, sirens, and telecommunications equipments (mobile phone).
- 3.2 Centralized Ambulance Control at Apollo Health City co-ordinates the ambulance service across the city and ensures the timely transportation.
- 3.3 Each ambulance has a driver and paramedic and they are trained in Basic Life Support/Advanced Cardiac Life Support.
- 3.4 A checklist of all emergency medicines and equipment is maintained and checked on daily basis by the paramedic. (Equipment & Medicine Log book)
- 3.5 Drugs used in the ambulance for a patient will be replenished by raising an indent at the time of his or her admission. Infection Control protocols shall be followed in the ambulance.
- 3.6 During drop of patients to other health care facilities an indent will be raised prior to shifting and remaining consumables/ medicines will be handed over to the receiving health care facility.

CONTROLLED COPY
QUALITY DEPARTMENT

	APOLLO HOSPITALS, SECUNDERABAD	COP- 15
		Issue: C
	POLICY ON AMBULANCE SERVICES	Date:06-01-2017
		Page 3 of 3
PREPARED BY:		APPROVED BY:
Dy. Medical Superintendent		Chief Executive Officer

3.7 Each ambulance has proper communicating equipment such as mobile phones maintained by the ambulance driver. The ambulance service contact numbers should be displayed in all appropriate places.

3.8 A vehicle movement register is maintained to record the pickup & drop calls at the Ambulance Control. (Drivers Log Books, Vehicle Maintenance register)

CONTROLLED COPY
QUALITY DEPARTMENT